

पत्र संख्या-वि0(27)पे0को0-01/2018 799 वि0,

बिहार सरकार  
वित्त विभाग

पटना, दिनांक- 19-8-19

प्रेषक,

शिवशंकर मिश्र, भा0प्र0से0,  
सरकार के अपर सचिव ।

सेवा में,

सभी प्रमंडलीय आयुक्त/जिला पदाधिकारी  
सभी कोषागार पदाधिकारी, बिहार ।

पटना, दिनांक-

विषय:- दिनांक-23.08.2019 को आयोजित राष्ट्रव्यापी पेंशन अदालत के संबंध में ।

प्रसंग:- कार्मिक, लोक शिकायत एवं पेंशन भंडालय, भारत सरकार का अर्धसरकारी पत्रांक-1/12/2019-P&PW(G) दिनांक-28.06.2019 (संलग्न)

महाशय,

उपर्युक्त विषयक प्रसंगाधीन पत्र के आलोक में कहना है कि सेवानिवृत्त कर्मियों के लंबित सेवांत लाभों के निष्पादन हेतु दिनांक-23.08.2019 को सभी विभाग/संस्थान/क्षेत्रीय कार्यालय के स्तर पर राष्ट्रव्यापी पेंशन अदालत के आयोजन का निर्णय प्रसंगाधीन पत्र द्वारा संसूचित है ।

2. विभाग स्तर पर पेंशन अदालत का आयोजन दिनांक-23.08.2019 को वित्त विभाग द्वारा किया जा रहा है । क्षेत्रीय कार्यालयों के स्तर पर उक्त पेंशन अदालत के आयोजन हेतु अनुरोध है कि सभी संस्थान/जिला/क्षेत्रीय कार्यालय अपने स्तर पर दिनांक-23.08.2019 को पेंशन अदालत आयोजित करने हेतु आवश्यक अग्रेतर कार्रवाई सुनिश्चित करें । पेंशन अदालत के आयोजन के पश्चात् निष्पादित मामलों की सूचना वित्त विभाग को उपलब्ध कराने की कृपा की जाय ताकि समेकित प्रतिवेदन तैयार किया जा सके ।

अनु0-यथोक्त ।

विश्वामिभाजन  
19/8/19  
(शिवशंकर मिश्र)

सरकार के अपर सचिव ।



भारत सरकार  
 पेंशन एवं पेंशनार्थी कल्याण  
 लोक न्याय भवन नया दिल्ली  
 नया दिल्ली - 110002  
 GOVERNMENT OF INDIA  
 MINISTRY OF PERSONNEL PUBLIC RELATIONS  
 DEPARTMENT OF PENSION AND PENSIONERS WELFARE  
 LOK NAYAN BHAVAN 4th FLOOR  
 NEW DELHI 110002

a2/c

2019

177

D.O No 1/12/2019-P&PW(G)

June 28 2019

Dear Chief Secretary/Administrator,

Department of Pension & Pensioners' Welfare on 18<sup>th</sup> September, 2018 conducted Pension Adalats across Ministries throughout the country with the objective that a day is dedicated to the Pensioners as part of good governance and efforts made to minimise their grievances, as suggested by the Departmental Parliamentary Standing Committee, for this Ministry

2 It has been decided by the Government that as part of its 100-day impactful initiatives, nation-wide Pension Adalats be conducted by each Ministry/Department/Organisation/Field formation on Friday, August 23, 2019. Wide publicity should be given to Pension Adalat/s of your State/UT and cases for the Adalats should be shortlisted latest by July 15, 2019.

3 The main objective of these Adalats would be prompt and quick redressal of pensioners' grievances, within the framework of extant policy guidelines. While holding these Adalats, please ensure the presence of all concerned stakeholders across the table, viz. officials in charge of pay fixation & pension processing, officials of the Principal AG (A&E), PPO issuing division, Pay & Accounts Office as well as senior officials of the concerned Banks/Treasury. A notice in advance intimating the time and venue of the Adalat, should also be sent to the pensioner so that he or his representative can be present to plead his case.

4 For effective on-the-spot redressal, it is imperative that the Departments should in advance examine the cases and make preparations for the Adalats. However, only those grievances are to be taken up which fall within the four walls of extant pension policy/guidelines.

5 A single nodal officer may be nominated by you who will coordinate both within your State/UT and will also intimate Department of Pension & Pensioners' Welfare the status and number of cases being taken up in the Pension Adalat/s by your State and also intimate the outcome of the Adalats organised by your Ministry/Department/Organisation in the prescribed proforma (copy enclosed). It is also requested that the name of nodal officer nominated by you may be intimated to this Department latest by July 15, 2019.

6 I hope that through cooperation and involvement of your State/UT in this exercise, we would be able to redress the grievances of pensioners to a large extent. This may please be treated as MOST URGENT.

Encl. As above

Yours sincerely,  
 sd/-  
 (K. V. Eapen)

Chief Secretary/ Administrator of all States/UTs

Copy to:-  
 The Comptroller and Auditor General of India (for kind information and convey to the Pr. AGs to co-operate in this)

28/6/19  
 (K. V. Eapen)